



Connecticut's Official Health Insurance Marketplace

**For Immediate Release
June 13, 2014**

**Contact: Kathleen Tallarita
Phone: 860.757.5339**

**ACCESS HEALTH CT STATEMENT FROM JASON MADRAK – CHIEF MARKETING
OFFICER: UPDATE ON OUTREACH TO CONSUMERS**

“As we shared Monday, June 9, 2014, Access Health CT is reaching out to all consumers who may have been affected by the security breach that occurred on Friday, June 6th when an employee working for our call center vendor MAXIMUS left a backpack on Trumbull Street in Hartford. The backpack contained four paper notepads with 413 handwritten notes, consisting of a combination of names, Social Security numbers and birthdates.

As an additional level of precaution, we have completed an audit of all computer systems to identify every AHCT customer who had contact with this MAXIMUS employee. Based on the information written on the notepads and contained in the system, we identified 395 individuals whom we are reaching out. This number is lower than the total number of names taken from the notepads because there were duplicates and some names had no other unique identifier (for example, first name only).

Today, Access Health CT sent a priority-overnight letter to these 395 individuals to inform them of the situation, and offer a series of remedies, of course at no cost to them. Those remedies include credit monitoring, fraud resolution services, identity theft insurance, and security freezes of credit reports. The contents of that letter are available online at: <http://learn.accesshealthct.com/privacyandsecuritynotification/>

We'll also be making follow-up phone calls to all of these individuals, to ensure they are aware of the services being made available, and answer any questions.

In the meantime, we encourage any of our consumers who have questions or concerns to reach out directly to Access Health CT staff on a dedicated phone number for Privacy and Security at 1-860-757-6844 or (TTY) 1-855-789-2428.

We are continuing to work with the Hartford Police Department and Maximus on a full investigation to determine what occurred and what actions are necessary to ensure this does not happen again.”

###

About Access Health CT

Access Health CT (also known as the Exchange) was created by the Connecticut Legislature in 2011 and is a quasi-public agency established to satisfy requirements of the federal Affordable Care Act. Its mission is to increase the number of insured residents in Connecticut, promote health, lower costs and eliminate health disparities. Its vision is to provide a simple online shopping and enrollment experience for state residents and small businesses, starting with open enrollment in October 2013.

Access Health CT will ensure that participating health plans meet certain standards, and will facilitate competition and choice by rating the quality of each plan. Individuals and families buying coverage through the Exchange may qualify for tax credits on premiums. The Exchange will also coordinate eligibility and enrollment with state Medicaid and Children's Health Insurance Programs. More information is available at www.AccessHealthCT.com.